What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action by who?	Action by when?	Done
Spread of Covid-19 Coronavirus	<ul> <li>Staff</li> <li>Visitors to your premises</li> <li>Cleaners</li> <li>Contractors</li> </ul>	Reduce the risk of the virus spreading through aerosols (minute particle suspended in the atmosphere)  • Adequate ventilation via mechanical ventilation using	Regularly test CO2 levels to ensure adequate ventilation	Operations Manager	Ongoing	
		Reduced capacity in meeting rooms and other confined spaces	COVID Team	Ongoing		
	comes into contact with you in relation to your business	<ul> <li>Hand washing facilities with soap and water in place.</li> <li>Stringent hand washing taking place.</li> <li>See hand washing guidance https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/</li> <li>Drying of hands with disposable paper towels</li> </ul>	Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.	COVID	Ongoing	

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https://www.nursingtimes.net/n ews/research-and- innovation/paper-towels-much- more-effective-at-removing- viruses-than-hand-dryers-17-04- 2020/  Staff encouraged to protect the skin by applying emollient	Encourage staff to report any problems and carry out skin checks as part of a skin		
cream regularly <a href="https://www.nhs.uk/conditions/e">https://www.nhs.uk/conditions/e</a> <a href="mailto:mollients/">mollients/</a> <a href="mailto:mollients/">Gel sanitisers in any area</a>	surveillance programme <a href="https://www.hse.gov.uk/skin/professional/health-surveillance.htm">https://www.hse.gov.uk/skin/professional/health-surveillance.htm</a>		
where washing facilities not readily available and equipment with shared touchpoints	To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice - https://www.gov.uk/coronavirus		
	Posters, leaflets and other materials are available for display. <a href="https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-">https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-</a>		
	covid-19		

Cleaning  Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as office equipment, door handles, light switches, reception area using appropriate cleaning	Provision of anti-bacterial wipes and gel at key locations. Rigorous checks will be carried out by relevant managers to ensure that the necessary procedures are being followed.	COVID Team	Ongoing
Social Distancing  Observe 'one-way system' in confined areas of the offices and continue to observe social distancing guidelines	Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it.	COVID Team	Ongoing
Taking steps to review work schedules including start & finish times/shift patterns, working from home etc. to reduce number of	https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing	Team Leaders	Ongoing
workers on site at any one time. Also relocating workers to other tasks where appropriate.  Redesigning processes to ensure social distancing in place.	Management checks to ensure this is adhered to.	COVID Team	Ongoing

Conference calls to be used instead of face to face meetings.		Team Leaders	Ongoing
Ensuring sufficient rest breaks for staff.		Team Leaders	Ongoing
Social distancing also to be adhered to in kitchens and smoking area.		COVID Team	
Symptoms of Covid-19  Staff members or visitors should self-isolate if they have a high temperature, a new continuous cough, or a loss or change to their sense of smell or taste. They must also self-isolate if they:	If you know that a worker is legally required to self-isolate, you must not allow them to come to work. It's an offence to do this.	Team Leaders	Ongoing
<ul> <li>have tested positive for COVID-19</li> <li>live in a household with someone who has symptoms, unless they're exempt from self-isolation</li> </ul>		Team Leaders COVID Team	Ongoing
<ul> <li>have been told to self-isolate by <u>NHS Test and Trace</u></li> <li>Line managers will maintain regular contact with staff members during this time.</li> </ul>			

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Mental Health  Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help  Reference -  https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/ https://www.hse.gov.uk/stress/	Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast changing situation.  Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.  Communicate with companies we deliver to/from to ensure welfare facilities will be available to our drivers. Allowing delivery drivers adequate breaks to avail of proper welfare facilities.  Regular communication of mental health information and open door policy for those who need additional support.	Team Leaders	Ongoing	